



Swissôtel Tallinn has always set high standards of hygiene and cleanliness. Due to the Covid-19 pandemic and to ensure guest safety we have elevated the usual norms even further. Swissôtel Tallinn is now ALLSAFE certified! The ALLSAFE label represents some of the most stringent cleaning standard operational procedures in the hospitality industry. With highest standards in hygiene and safety, our team has taken every measure so you can enjoy our Swiss hospitality with confidence.

FRONT DESK SERVICES

Our Front Desk operates as usual and is available 24/7. Protective glass has been installed to service stations. Employees are also wearing personal protective equipment and disinfection is a regular routine.

Valet parking service has been suspended until further notice for safety reasons.

Luggage assistance is being provided but only until the door of the guest room.

PUBLIC AREAS

All public areas are being regularly cleaned with extra attention to high frequency touch points, public toilets & elevators.

SAFE DISTANCE

We have organized the hotel to keep 2 m minimum between guests and staff.

CLEAN HANDS

Disinfecting stations have been made available across all public areas.

SAFETY PACKAGE

Upon check-in we offer a safety package including a mask and a hand sanitizer. Wearing a mask in public areas is mandatory.

GUEST ROOMS

All rooms will be cleaned with careful attention in accordance with enhanced cleaning procedures as well as all surfaces in the guest rooms are thoroughly cleaned and disinfected. The quantity of various in-room items, collaterals and amenities have been reduced for hygiene reasons. While only essential items can be found in room by default, everything still remains available upon request.

Regular day cleaning of guest rooms is currently suspended to avoid unnecessary contact and to ensure the safety of our guests and colleagues. Day cleaning will be performed upon request.

Laundry service has currently been suspended for safety reasons.

BREAKFAST

Breakfast is served to your room daily 07:00-12:00.

FOOD AND BEVERAGE VENUES

Horisont Restaurant & Bar are closed for on-site dining, but our casual menu is available via room service, so you can enjoy it in the comfort of your hotel room every day 12:00-22:00.

The No3 Deli Lounge & Bar are closed.

The Quarter is closed.

IN-ROOM DINING

In-room dining is offered daily 07:00-21:00.

PÜROVEL SPA & SPORT

Pürovel Spa pool and saunas are closed due to Estonian Government restrictions.

Spa treatments and Fitness area remain open during: MON-FRI 08:00-20:00 and SAT-SUN 09:00-21:00.

To ensure the health and safety of all guests, the number of visitors in Fitness area is limited and pre-registration is required.

EXECUTIVE LOUNGE

Executive Lounge is closed due to the restrictions.

MEETINGS

Due to the restrictions by the Government of the Republic of Estonia, all public and private events are prohibited. Restrictions do not apply to hybrid meetings, which are attended only by speakers and the necessary staff, and we are happy to assist you with hybrid solutions if necessary.

CHECK-OUT

We recommend paying by credit card and contactless payment.

Kindly note that the above mentioned information may change.

For the latest information, please do not hesitate to contact us:

reservations.tallinn@swissotel.com (individual reservations)

sales.tallinn@swissotel.com (groups and meetings)